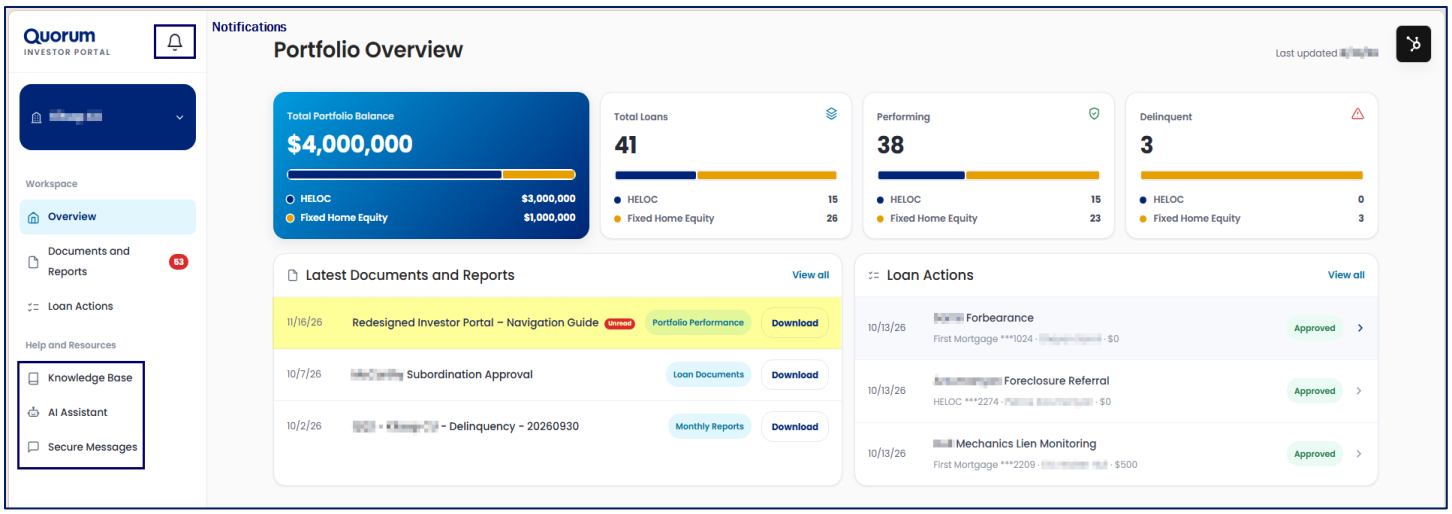
Redesigned Investor Portal – Navigation Guide

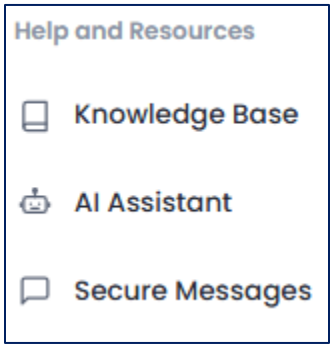
Main Landing Page – Portfolio Overview

- Portfolio breakdown
- Documents and reports
- Approval actions
- Notification section



New Section – Help and Resources

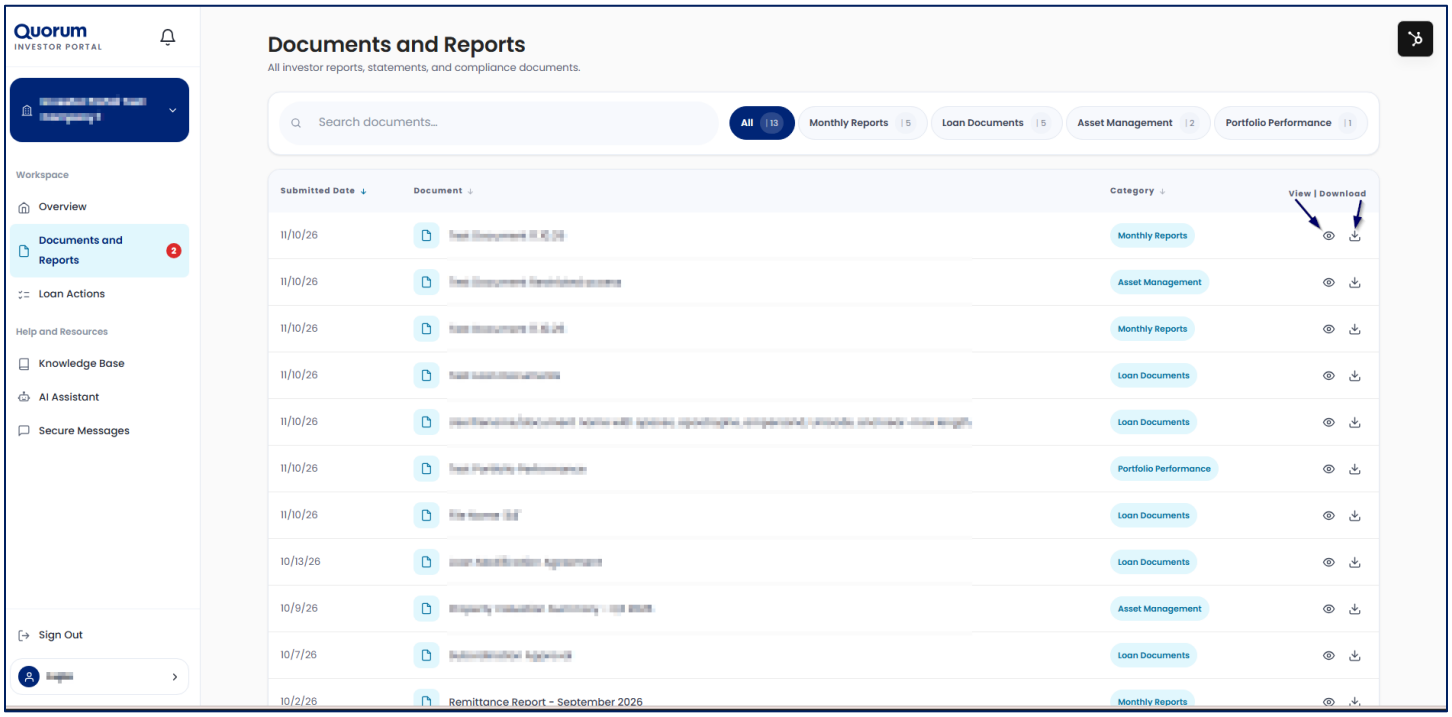
- **Knowledge Base:** a searchable library of articles on servicing support.
- **AI Assistant:** interactive answers to your questions.
- **Secure Messaging:** direct communication with our Investor Services team.



Redesigned Investor Portal – Navigation Guide

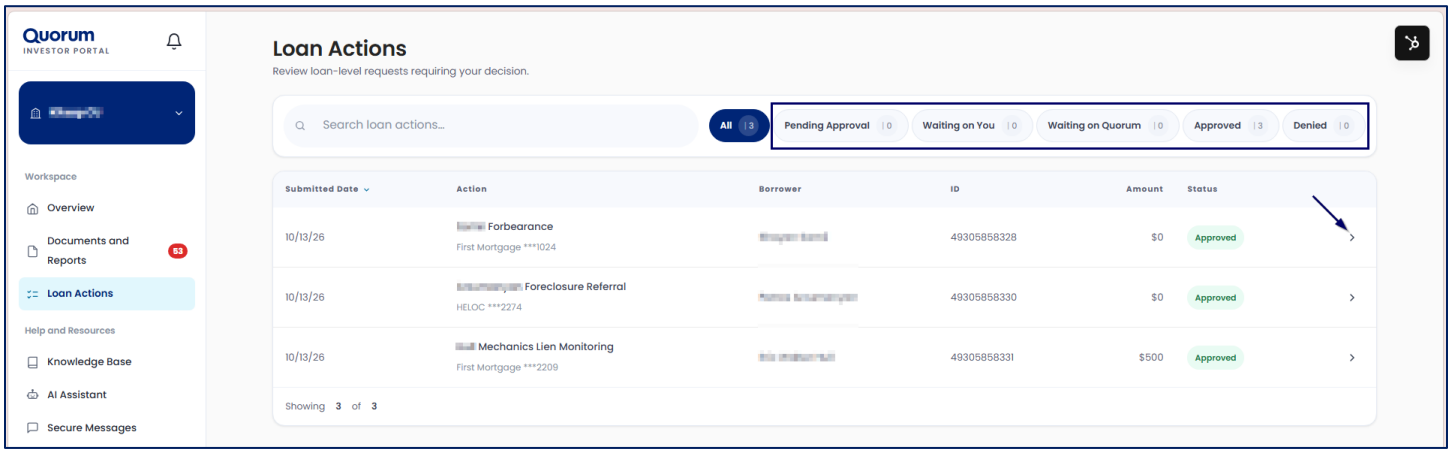
Enhanced Documents and Reports Section

Documents are organized by category, and you can view and download them directly from this page.



Loan Actions Section

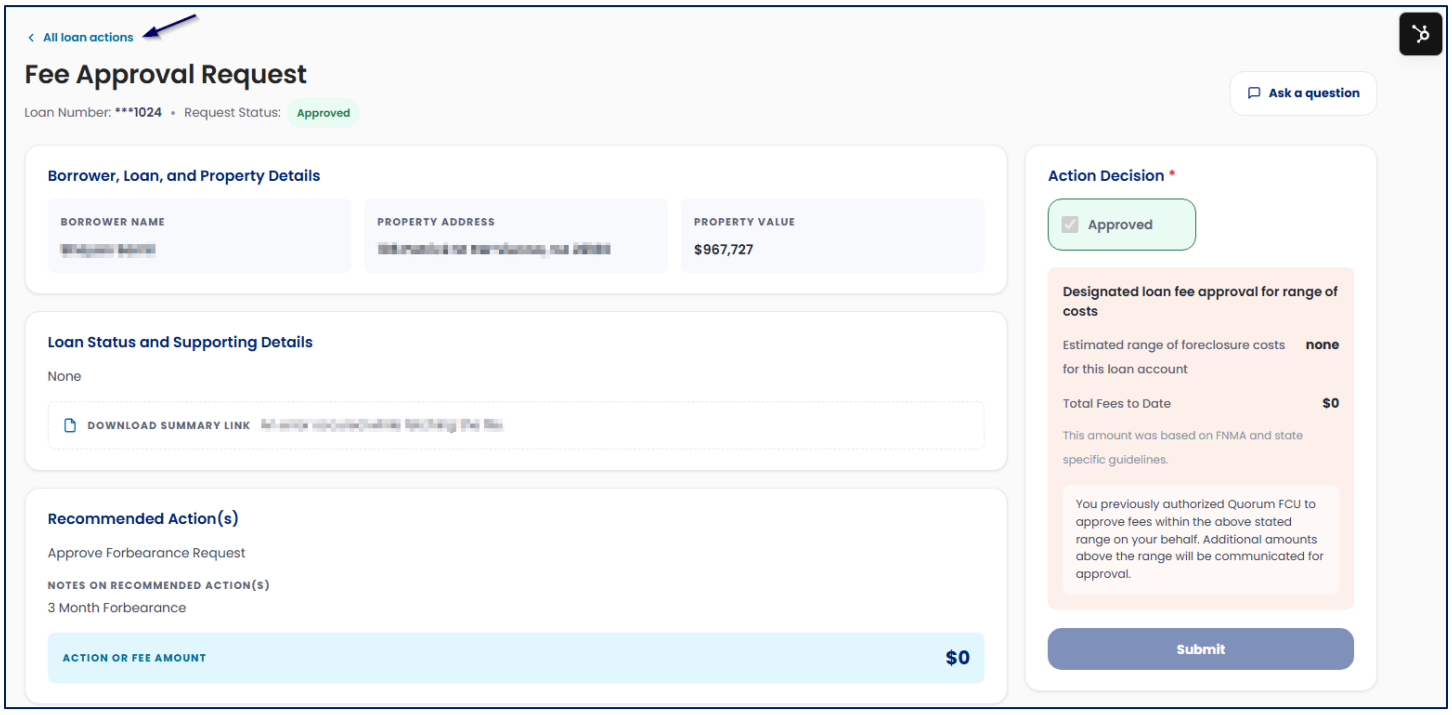
A status bar shows the status of each request. You can open a request and make a decision on it directly from its action item.



Redesigned Investor Portal – Navigation Guide

Approval Request Form

An enhanced view of the Approval Request form lets you navigate back to all loan actions.



Accessible on mobile devices for your convenience

