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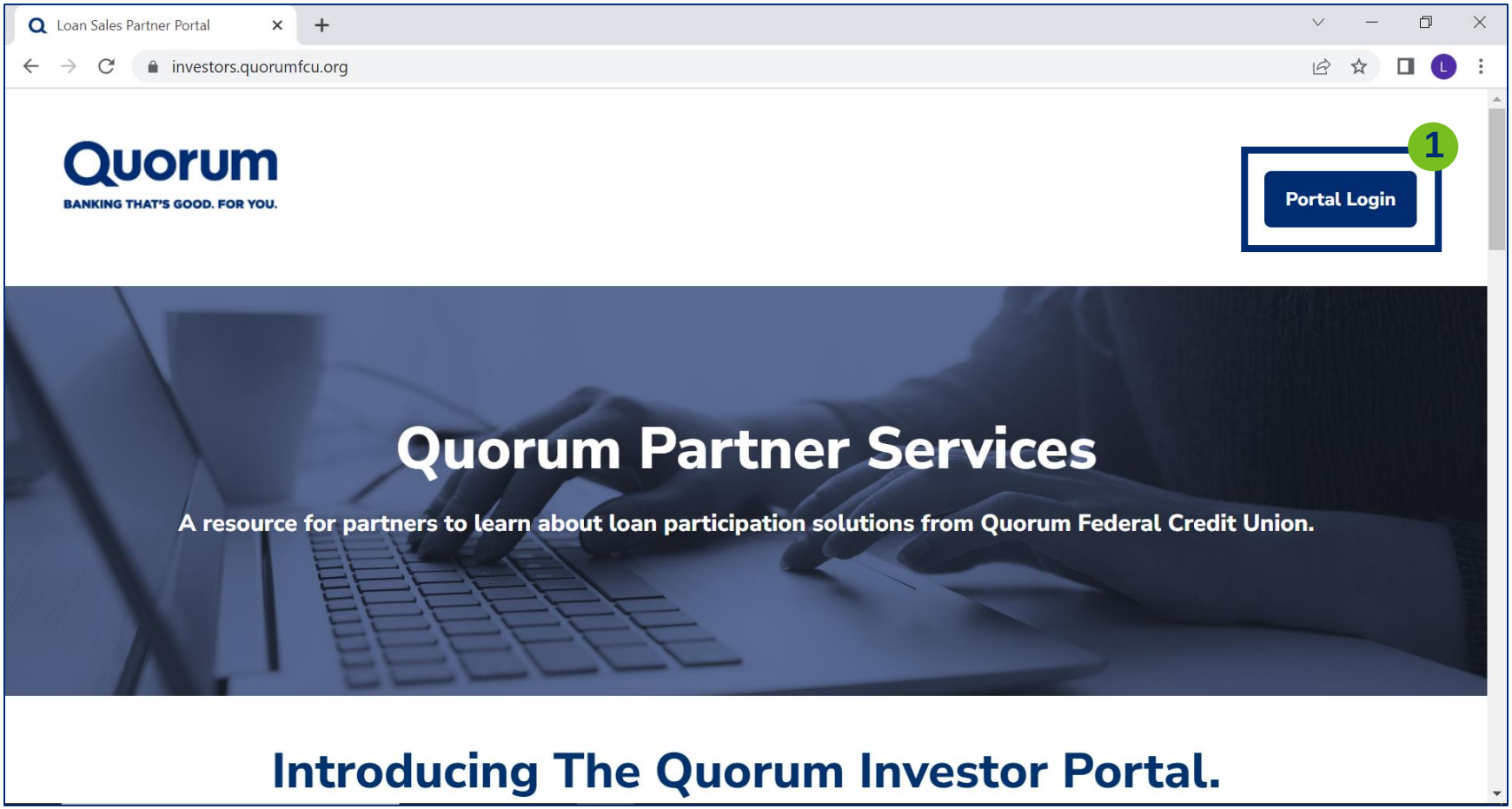
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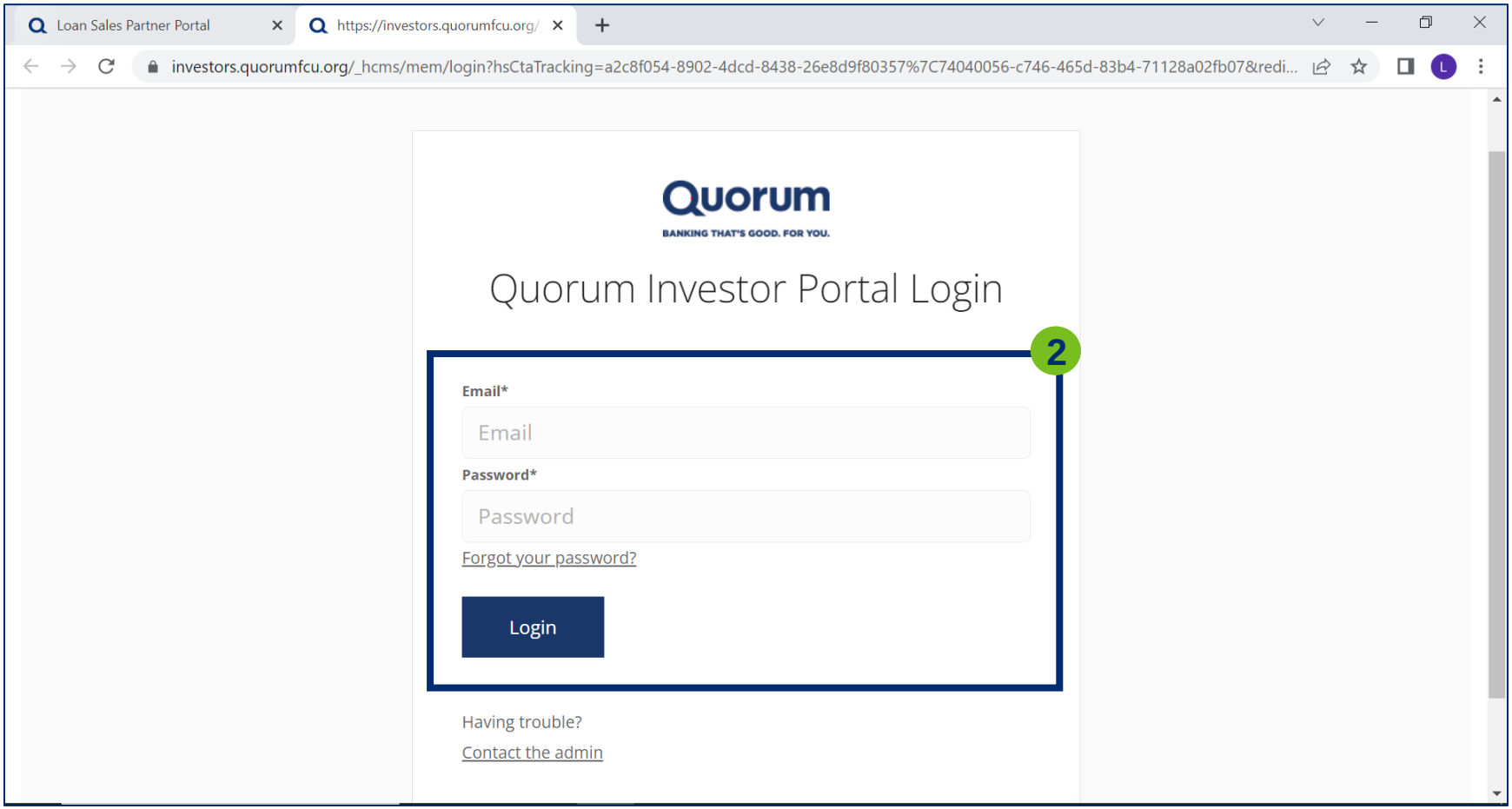
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## ACCESSING THE PORTAL:

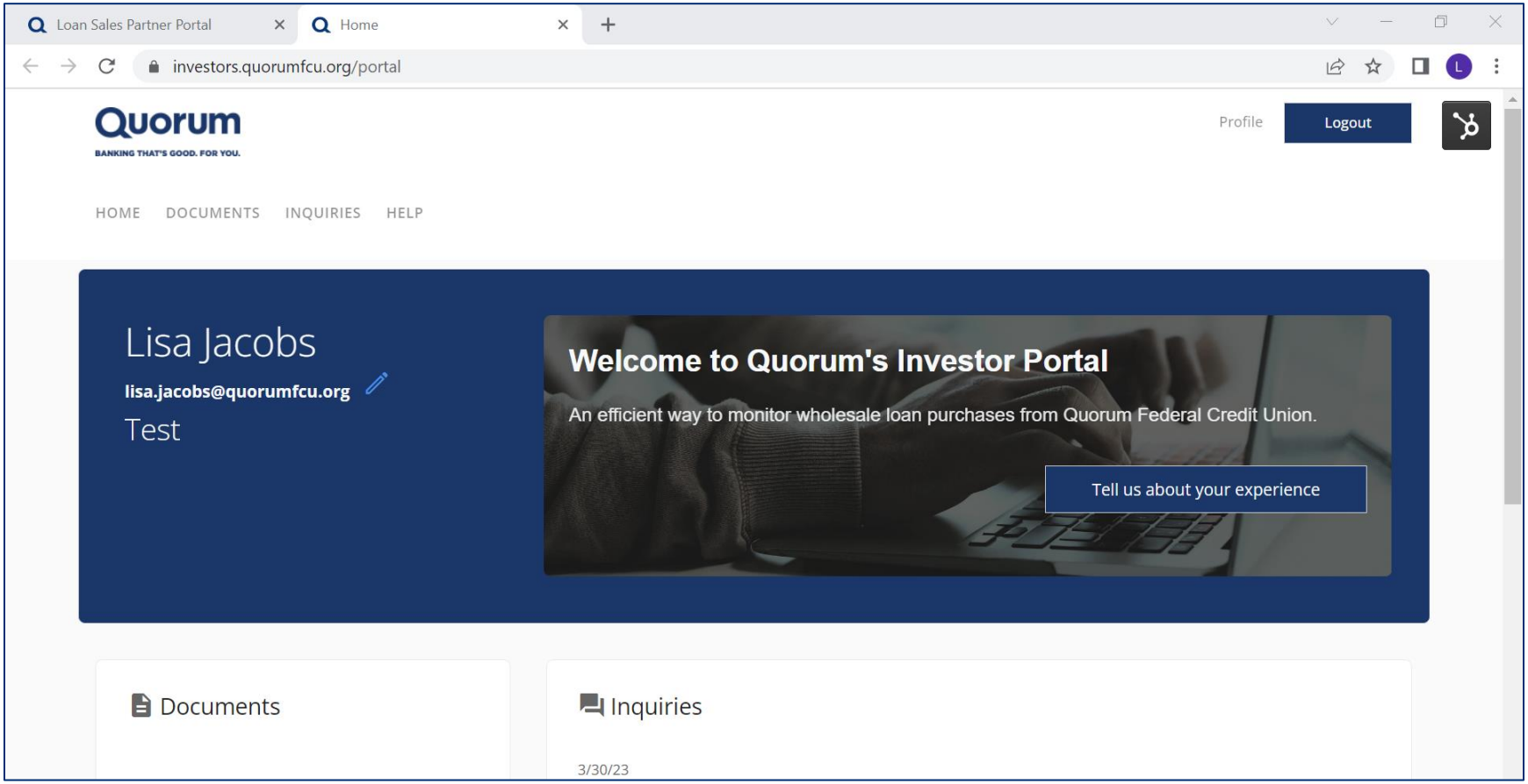
1. Visit investors.quorumfcu.org & select “Portal Login.”



## 2. Type in your email and password and click “Login.”

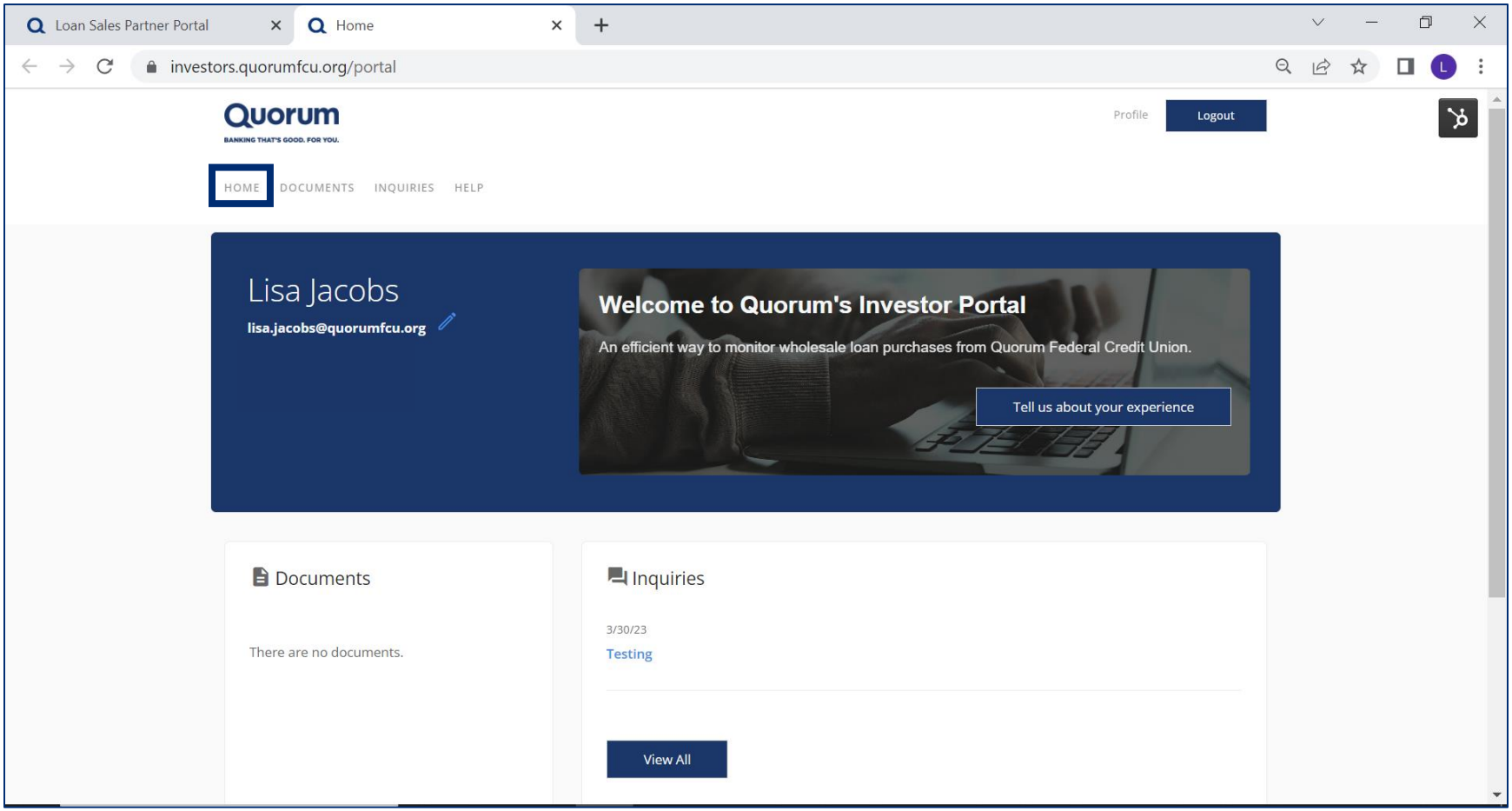


## 3. After logging in, you will be directed to the portal.

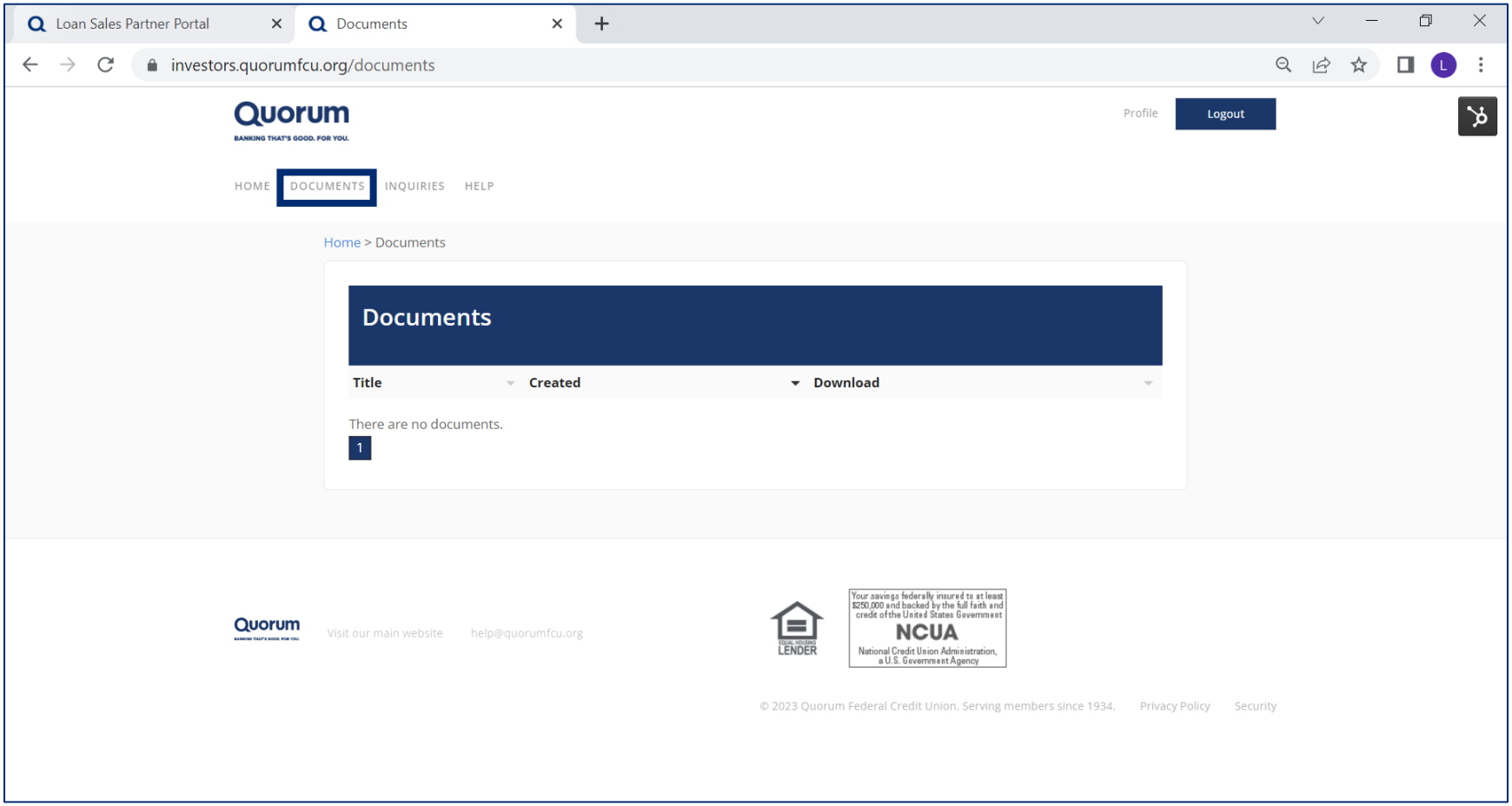


# NAVIGATING THE PORTAL

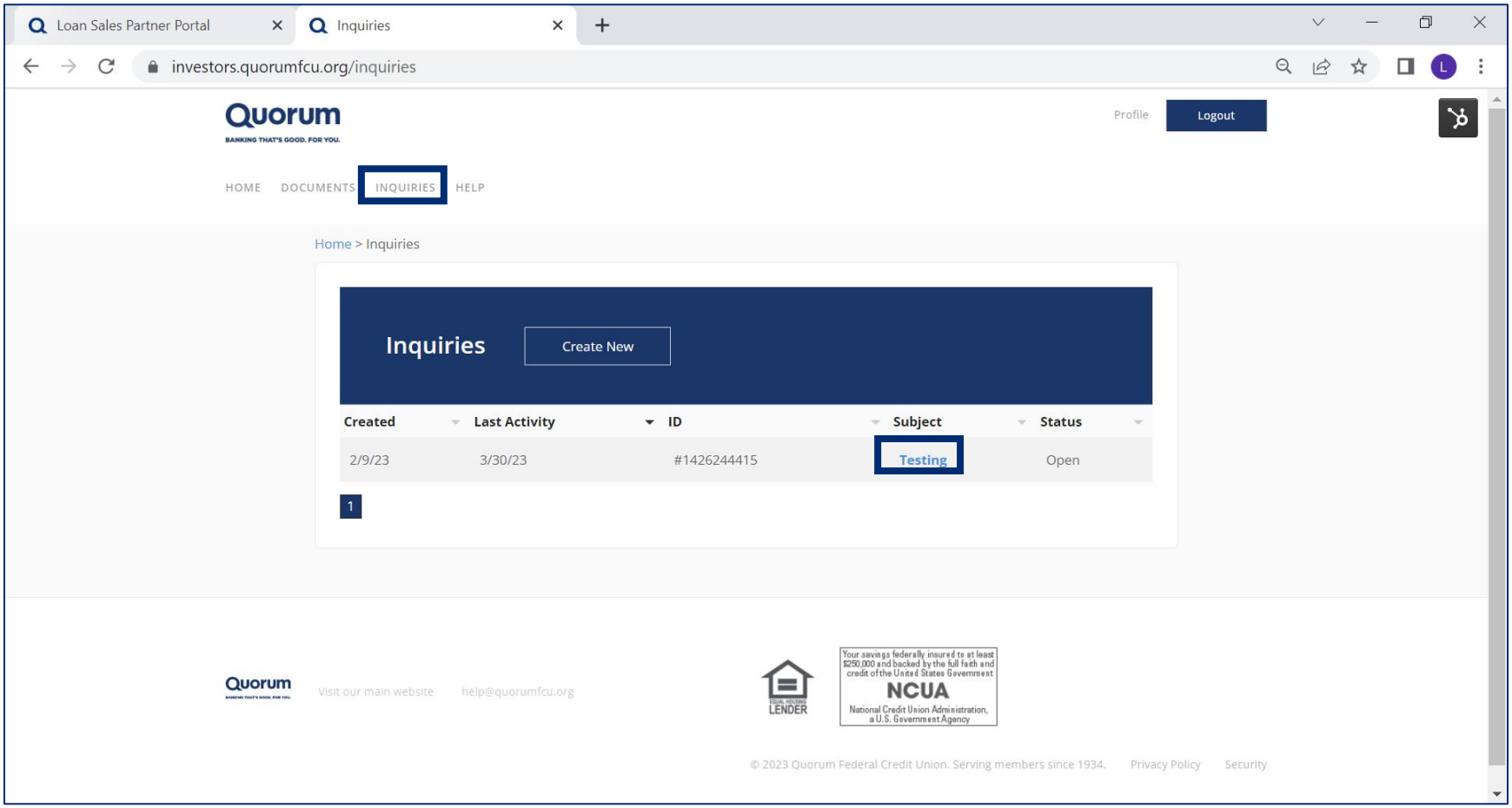
"Home" will direct you to the homepage.



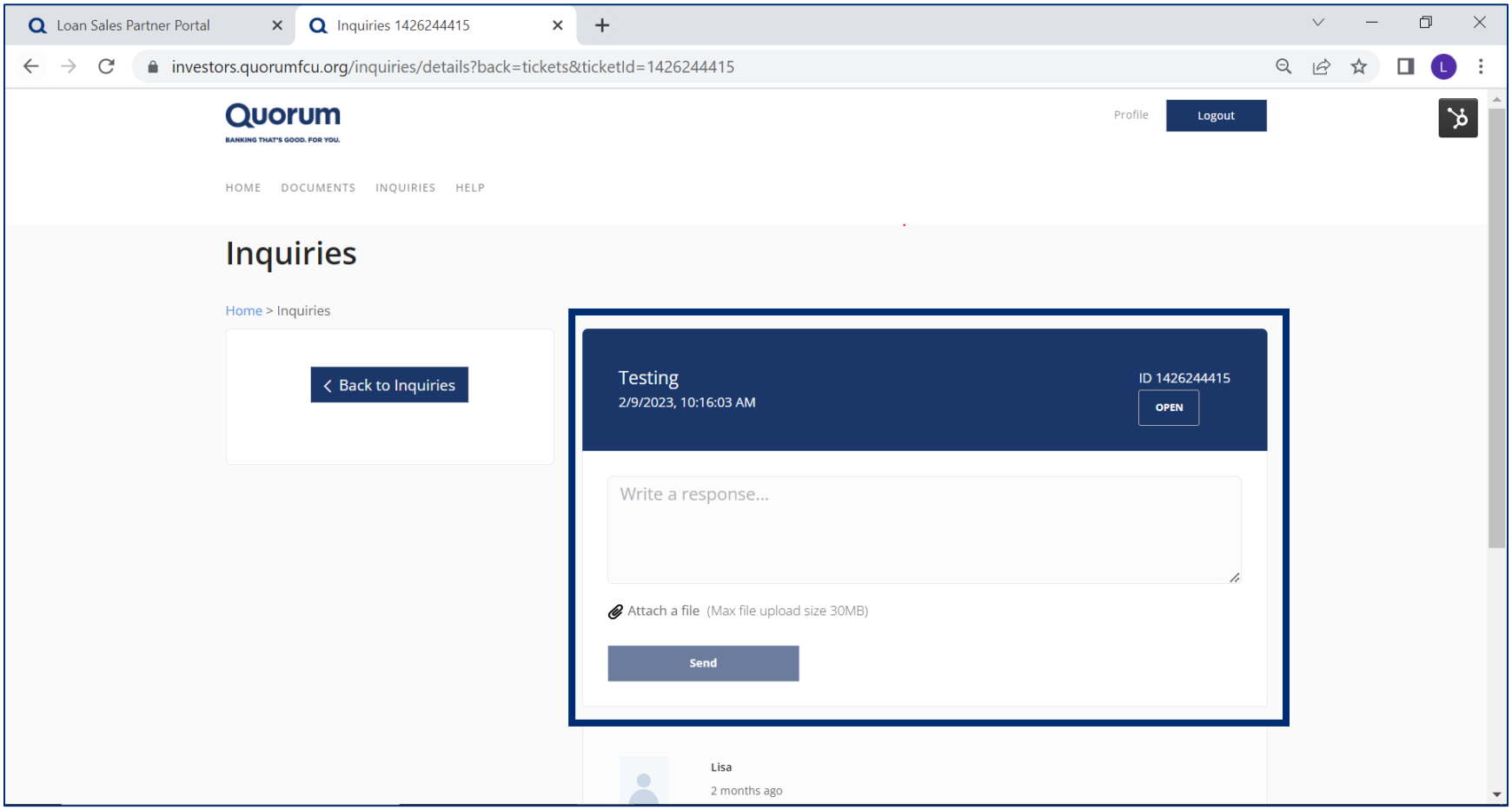
“Documents” will direct you to the documents page where you can review monthly reports and other documentation provided by Quorum.



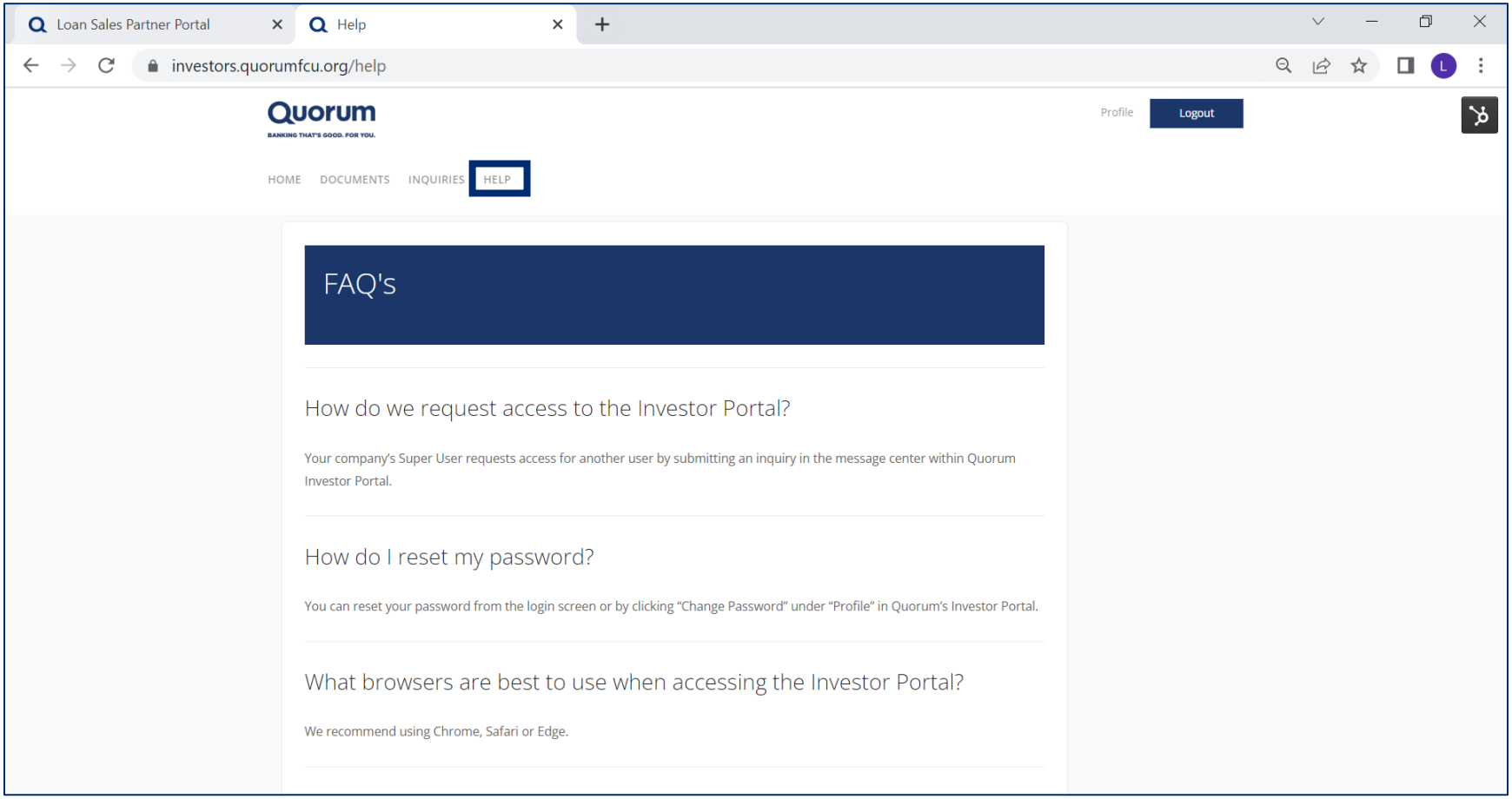
“Inquires” will direct you to the inquires page where you can see the status of all inquires you have submitted. To learn more about specific inquires, click the subject of that specific inquiry.



By click on a specific inquiry, you will be directed to a response page for that specific inquiry. This is where you can contact Quorum about that specific inquiry you had submitted.

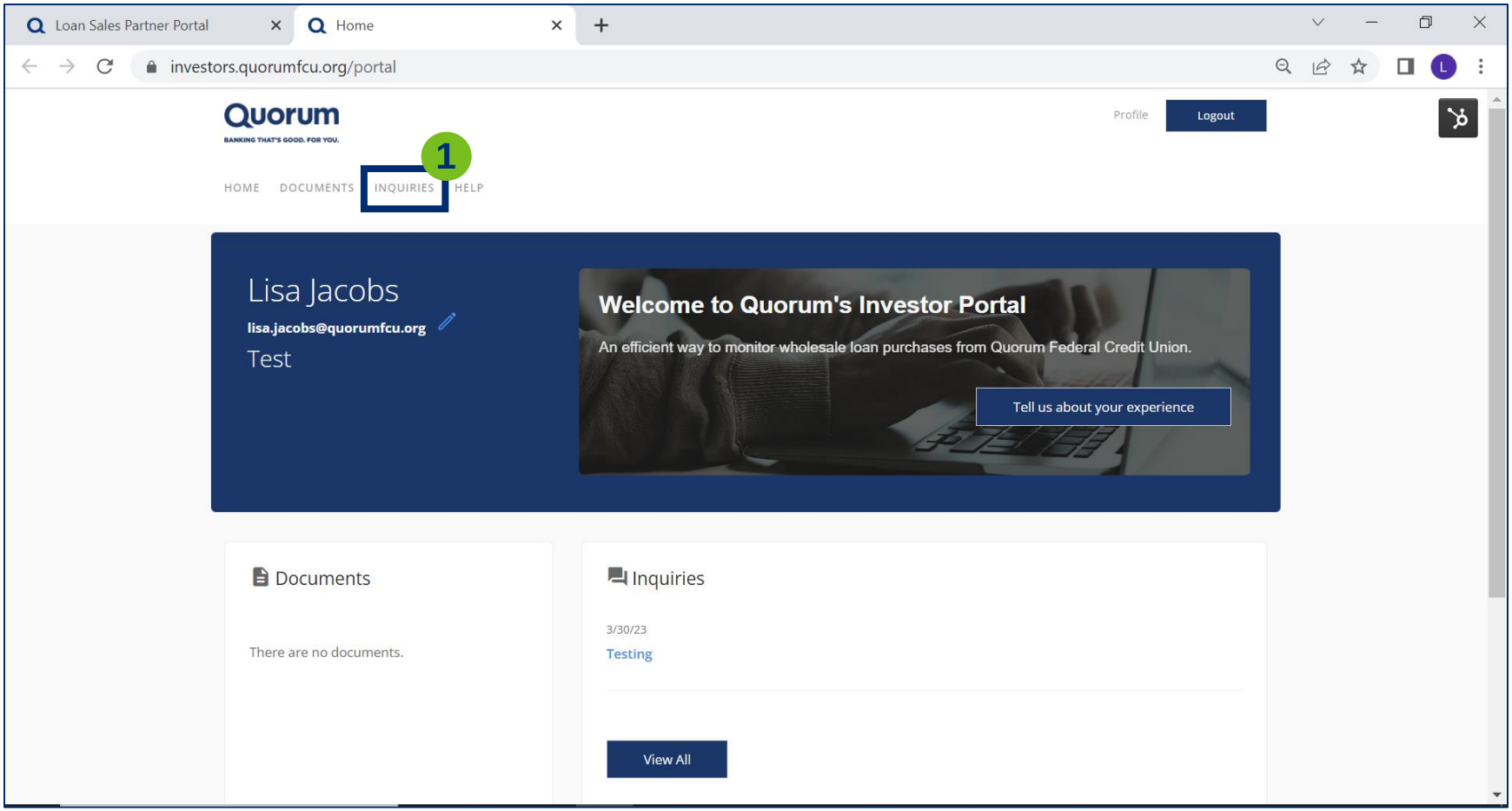


# “Help” will direct you to the help page that lists FAQs you may have.

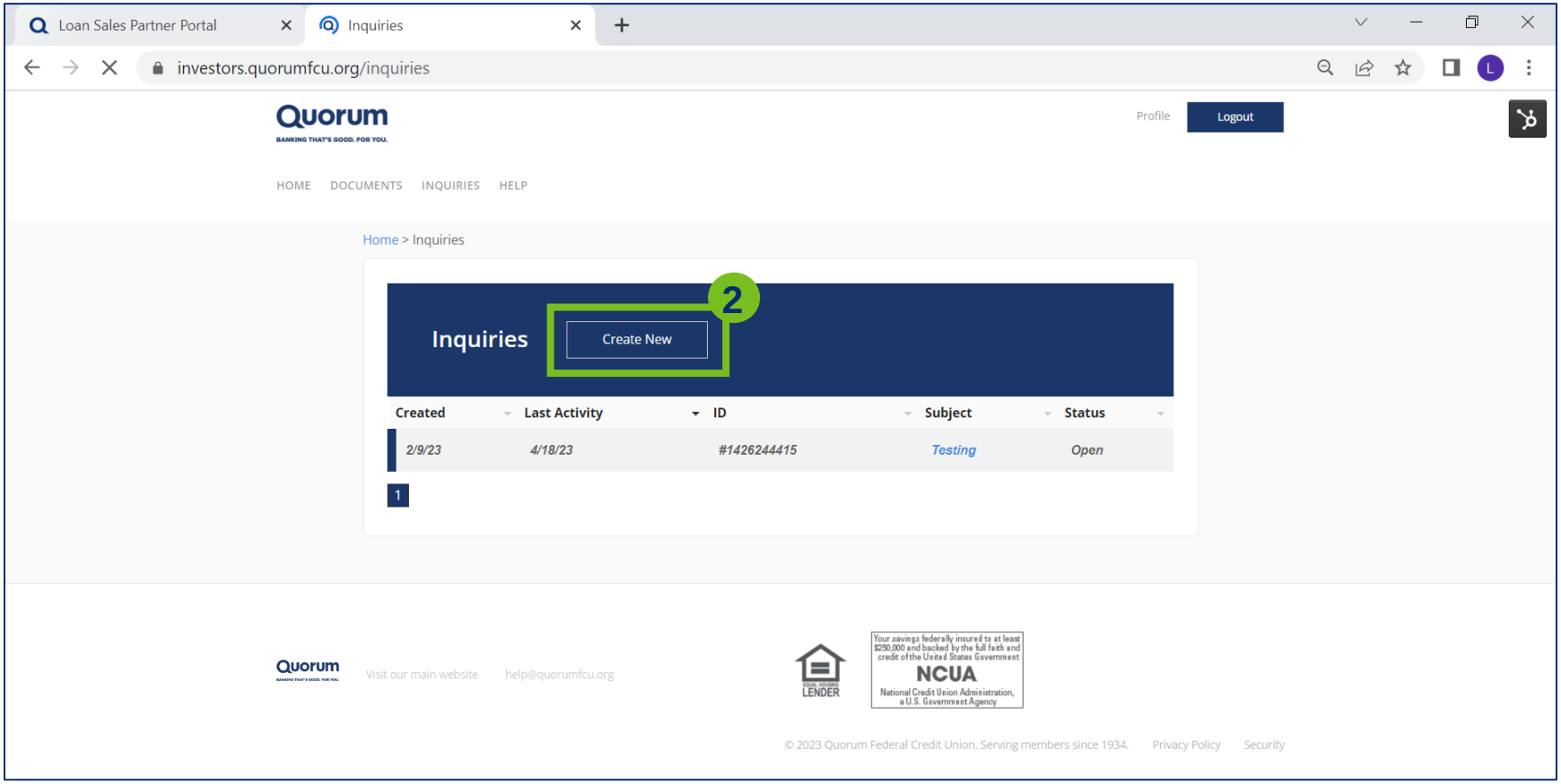


# SUBMITTING AN INQUIRY:

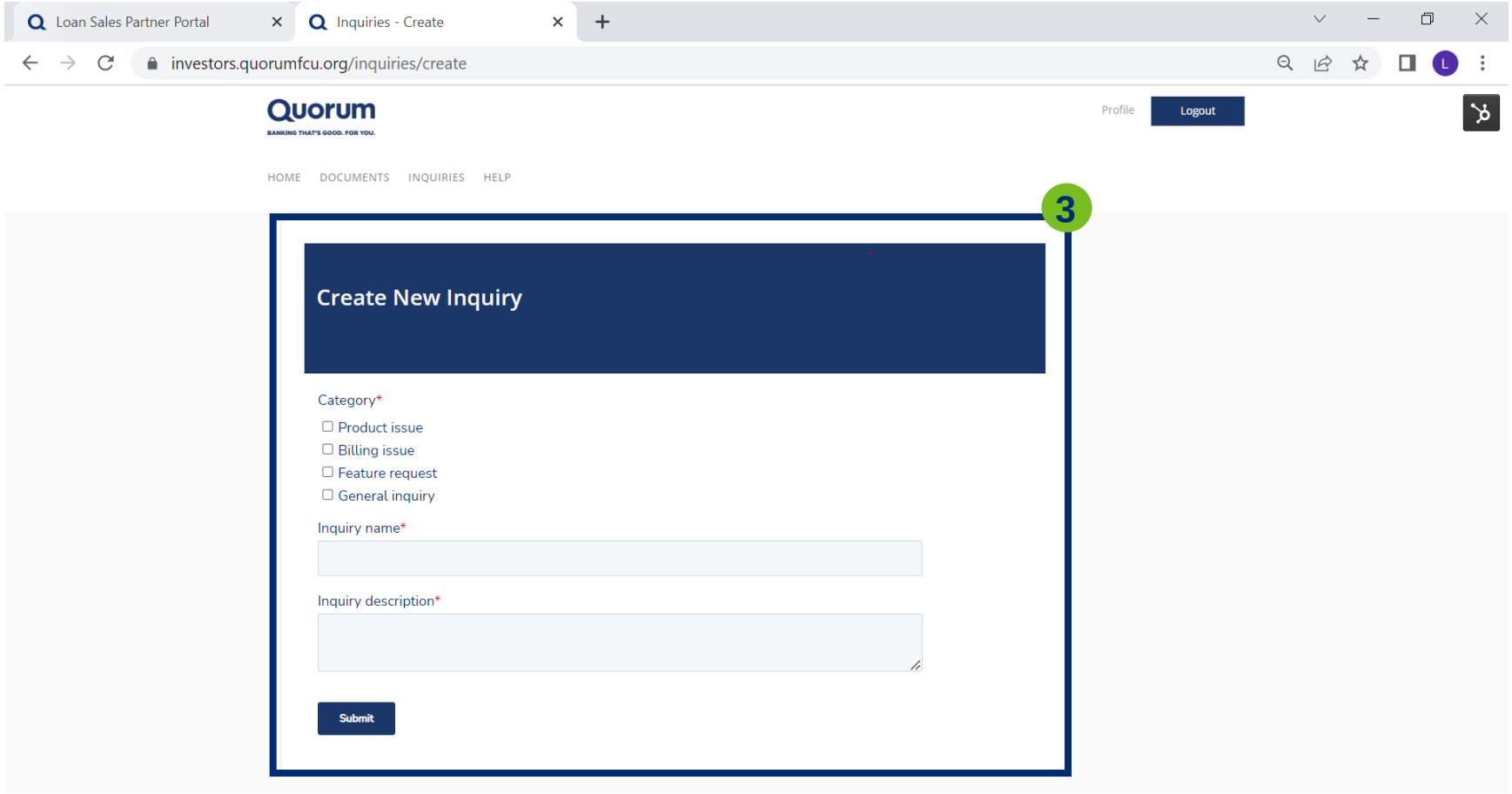
1. Click “Inquires.”



# 2. Click “Create New.”

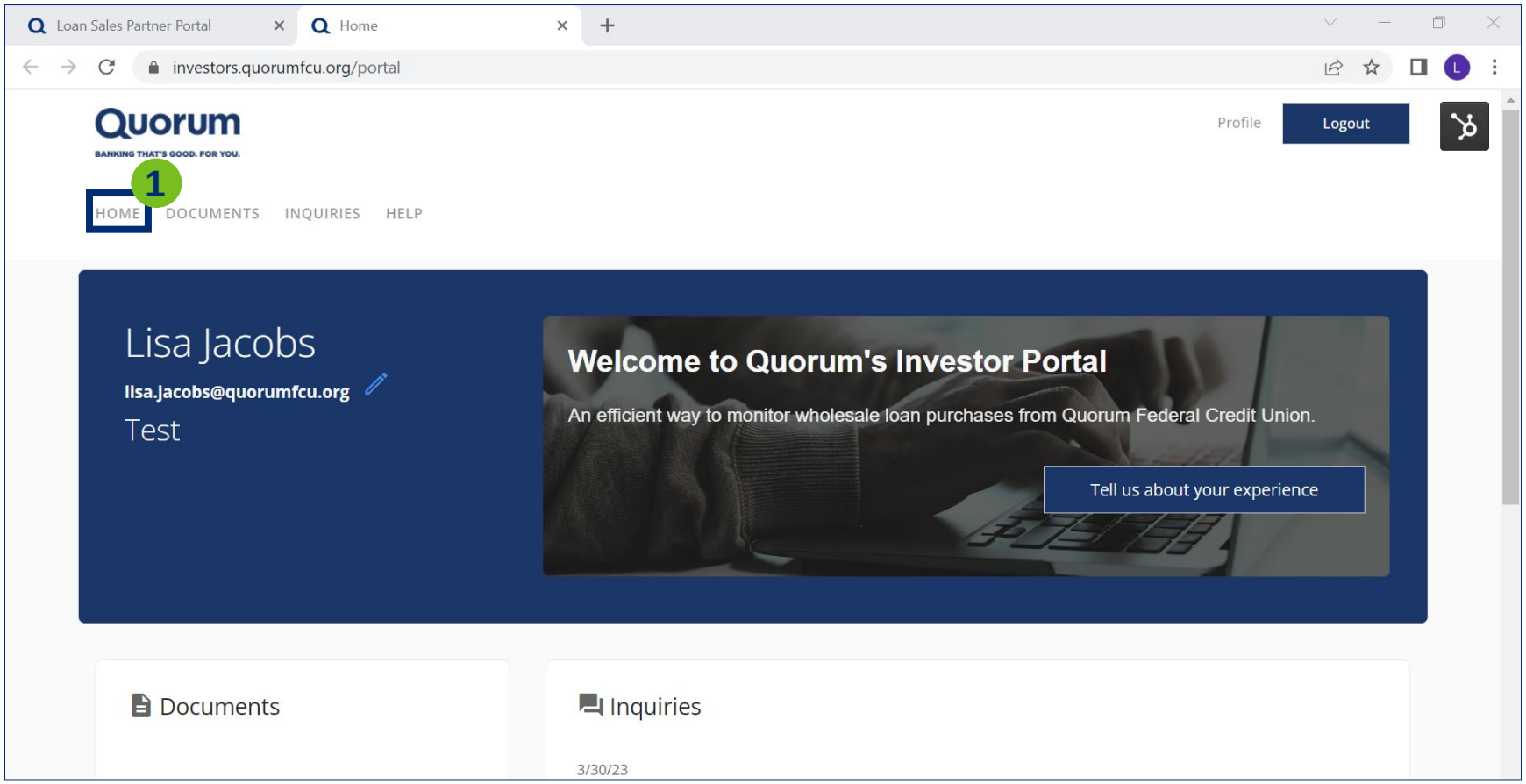


# 3. Fill out the New Inquiry Form and click “Submit.”

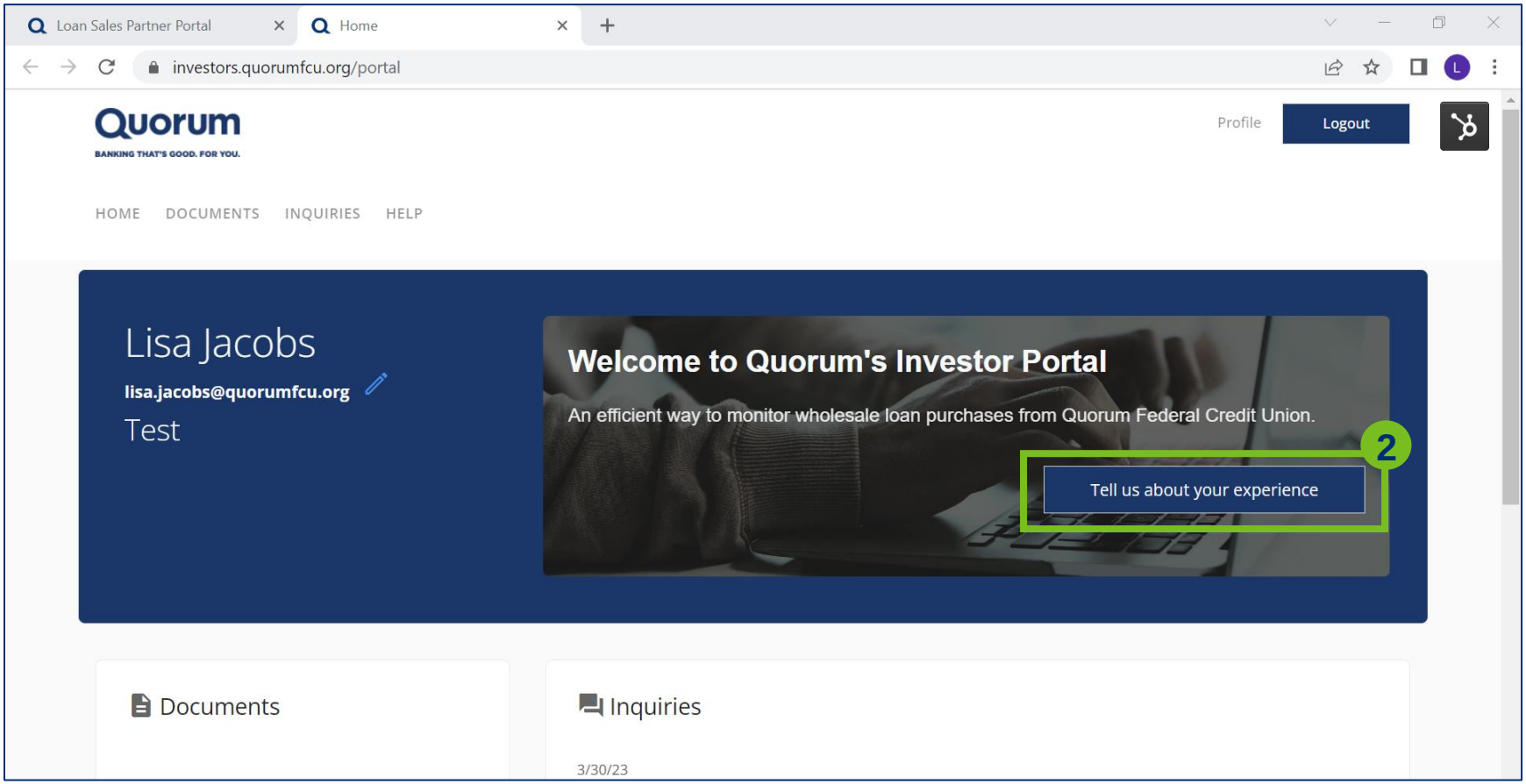


# PROVIDING FEEDBACK:

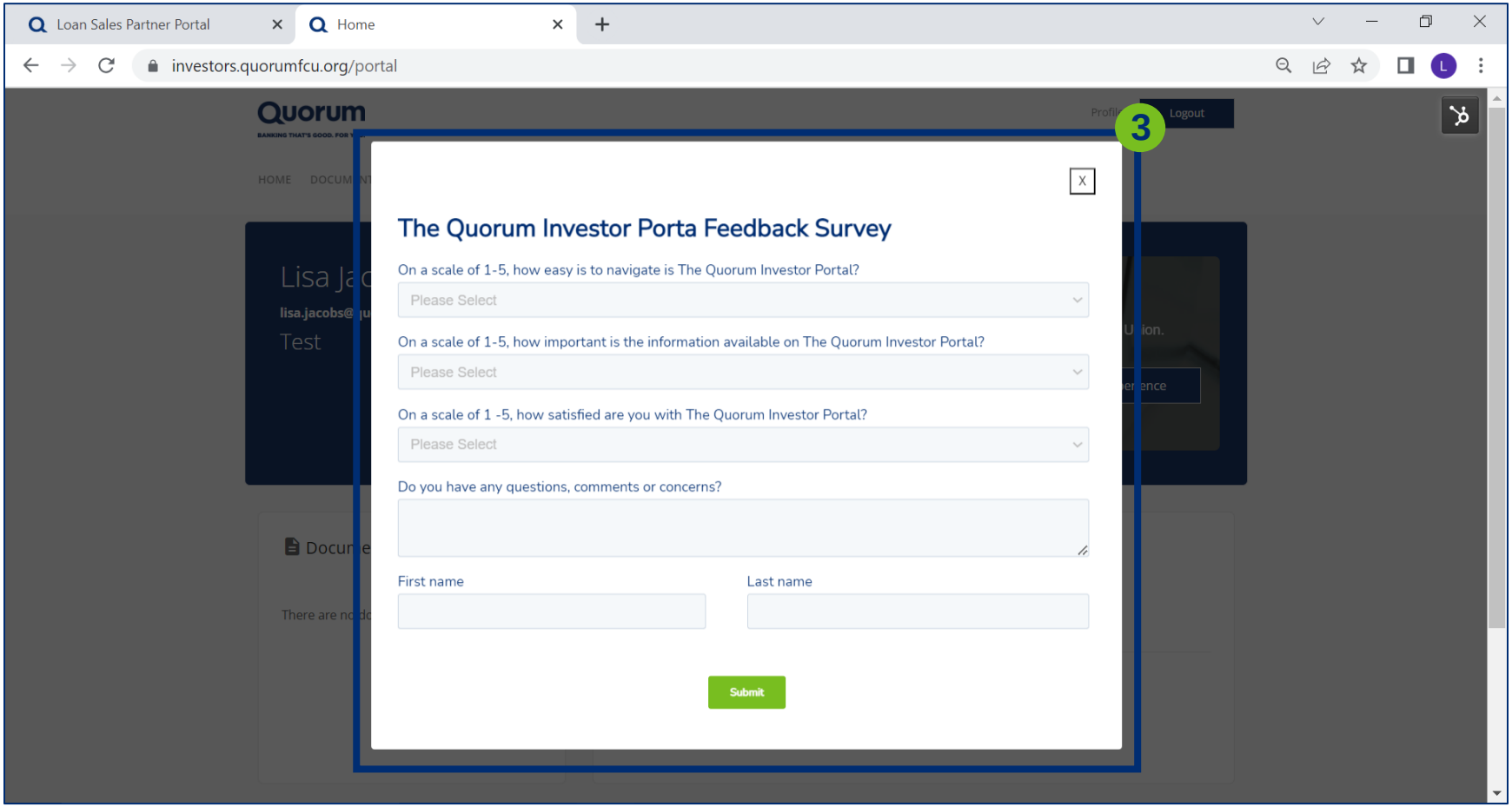
1. Click “Home.”



## 2. Click “Tell us about your experience.”

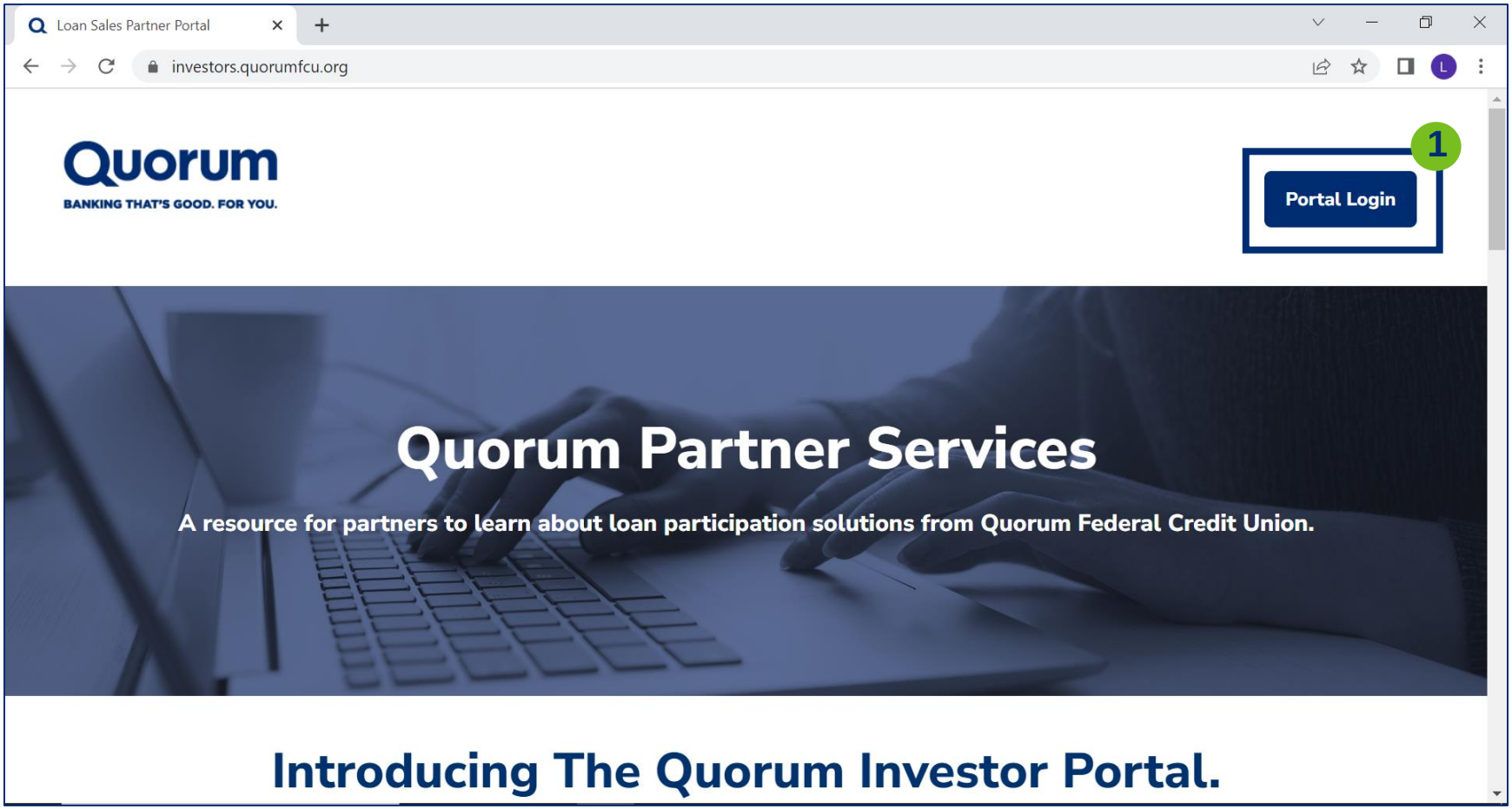


# 3. Fill out the feedback survey and click “Submit.”

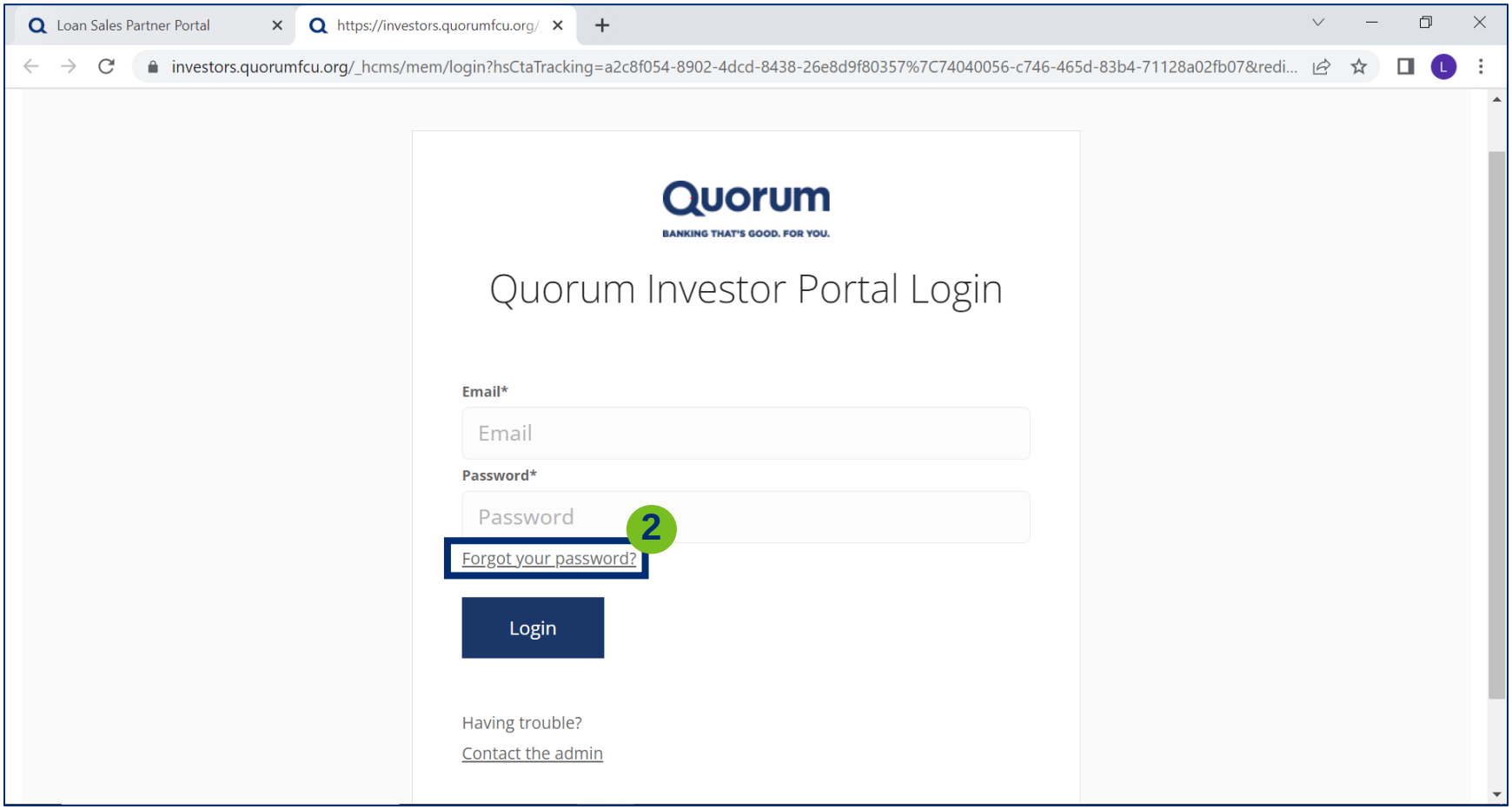


## RESET YOUR PASSWORD:

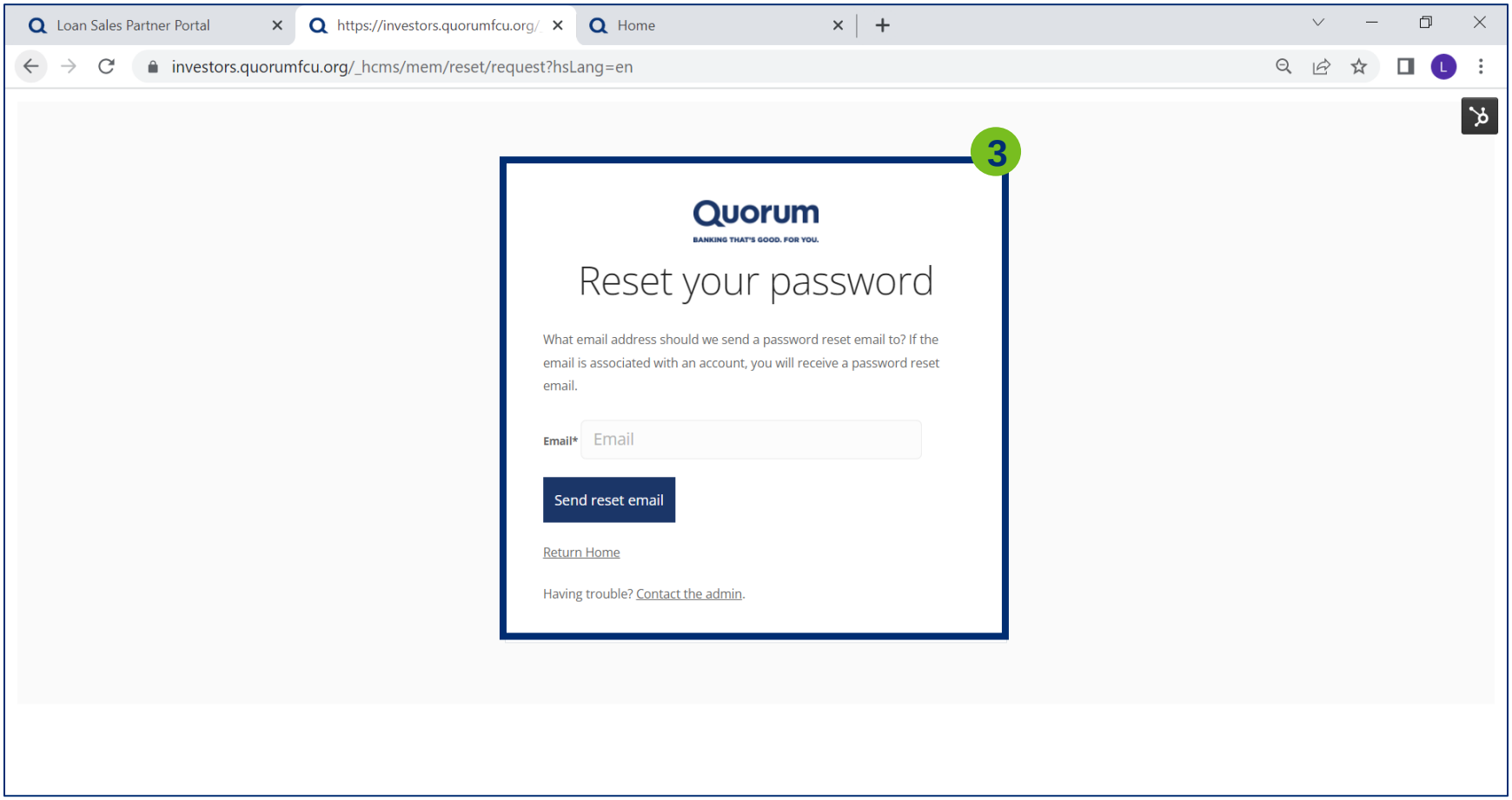
1. Visit investors.quorumfcu.org & select “Portal Login.”



## 2. Click “Forgot your password.”



# 3. Type in our email address and click “Send reset email.”



# 4. Check your email for a notification to reset your password.

